



Price list / terms and conditions 2024



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www.stavangerhavn.no



1. Terms and Conditions

- 1.1 Vessels and service providers will accept the following terms and conditions when booking berths and/ or other services from Stavangerregionen Havn (SRH), unless otherwise agreed in writing.
- 1.2 Damaged caused to any of SRH property must be reported as soon as possible and may be held financially liable for costs of repair.
- 1.3 Vessels loading/unloading cargo will be a priority for SRHs ports in general, but especially for Offshore Terminal Risavika (OTR) and Ferry Terminal Risavika (FTR).
- 1.4 SRH can order a vessel to move from a designated quay. SRH is not responsible for any financial consequences of the transfer being imposed. The vessel is obliged to use a tugboat if needed, and the cost will be charged the vessel.
- 1.5 Vessels shall, as a general rule, use mooring assistance. If the vessel considers it safe to use the ship's crew, this must be done in a safe and secure manner. SRH may impose vessels to use mooring assistance.
- 1.6 SRH does not take any responsibility of goods stored in quay areas (inside or outside) unless otherwise agreed in writing.
- 1.7 Vessels moored in the port must always be manned unless otherwise agreed in writing. The vessel must give SRH prior notice if the vessel does not have sufficient manning in periods. Proper manning/staffing includes both crew that can manoeuvre the vessel and crew that can handle a possible emergency.
- 1.8 Vessels moored in the port must be properly maintained and safely moored.
- 1.9 Vessels must be manoeuvred carefully so that the water from the propel does not cause any damage.
- 1.10 Vessels seawater outlet must be securely closed once a vessel is docked at the quay so that wastewater, steam etc. does not cause any damage or is an unnecessary nuisance for port activities. Moreover, vessels should not produce soot or smoke which will cause damage or be an unnecessary nuisance to port activities.
- 1.11 SRH must give permission for maintenance work for vessels moored at "Cruise and Waiting Terminal Stavanger". Generally, maintenance work can be carried out if this does not cause inconvenience to neighbouring areas. Vessels are not allowed to carry out noisy work during night, on Sundays or public holidays.
- 1.12 SRH may prohibit maintenance work or other activities in the port areas if it causes inconveniences for neighbouring areas.



- 1.13 Exercises and mustering's can be held at quay if it does not cause inconvenience to neighbouring areas, buildings, or other vessels in the harbour. SRH must be notified by telephone or email well in advance of the exercise. Please also contact SRH before lowering lifeboats.
- 1.14 All service providers e.g., mooring services must be approved by SRH, and present proof of approval on request.
- 1.15 Significant breaches of the terms and conditions can result in expulsion from the port.
- 1.16 When re-invoicing services from our subcontractors, a price surcharge of 20% is calculated
- 1.17 All prices are in NOK and excl. VAT. The price list and terms are valid from 01.01.24 and replace all previous versions. If the Norwegian and English price lists differ, the Norwegian one takes precedence.

2. Contact Information

Maritime Department tel. +47 51 50 12 01

E-mail: maritim@stavanger.havn.no

Office hours:

Monday – Friday: 06:30 – 22:00

Saturday and Sunday: 10:00 – 17:30

VHF: Channel 12 (during office hours)

Security Centre tel. +47 51 50 12 19

E-mail: security@stavanger.havn.no

Office hours:

Monday – Friday: 07:00 – 15:00

Other Enquires tel. +47 51 50 12 00

E-mail: post@stavanger.havn.no

Office hours:

Monday – Friday: 08:00 – 15:00

3. Entry Fee

SRH responsibility for safety in port and water areas is financed by the entry fee cf. §36 of the Act relating to Harbours and Fairways (the Harbour Act).

The income from the entry fee is used to secure marine traffic for the sea areas associated to the municipality of Stavanger, Sola and Randaberg.

There is currently enough capital in the fund to carry out the tasks mentioned, which is why SRH has halted the collection of entry fees. However, the entry fee may be introduced later.

3.1 Port Arrival Notification

All vessels with an overall length more than 15m must report their arrival to SRH.

Vessels with reporting obligation via SafeSeaNet (SSN) must report their arrival using [SSN](#).

Vessels that fall outside the requirements should report directly to the [Maritime Department](#).

3.2 Incorrect Ship Reporting

Incorrect ship reporting will incur a charge of NOK 500,-

3.3 Harbour Statistics

According to guidelines from Statistics Norway (SSB) any vessel that loads or unloads cargo in the responsibility area of SRH shall report statistics to the company. For cargo type definition please see [“Classification of good for transport statistic”](#)

4. Quay Dues

4.1 Quay Dues

Quay dues are the vessels payment for the use of public quays managed by SRH; however, it does not cover any use of the quay area.

Vessels that are docked outside another vessel will be charged the same way as vessels using our quays. However, tugging vessels assisting other vessels with tugging will not be charged quay dues.

Quay dues are calculated based on the vessels gross tonnage (GT), and it is levied for each 24-hour period commenced. The time is calculated from the first ATA by quay shifting. Another quay due (in accordance with the table below) will be allocated once the 24-hour period is over (considered as a new vessel arriving at berth).

Costs will be considered charged to the customer in case of any changes in arrival or departure time to SRH (no later than 48 hours) prior to arrival.

The following prices apply unless otherwise agreed:

All Vessels Except Cruise Ships

GT - interval	GT	Per. GT	Accumulated
For the first 600 GT	0-600	2.50	1 500,-
Over 600 GT	600	1.00	

The minimum price is NOK 600,-. For calculation please see our [price calculator](#).

4.2 Cruise Ships

High season (April – September)	1.50 pr. GT
Low season (October – March)	1.25 pr. GT

The minimum price is NOK 35 000,-

SRH has developed the "Cruise Terminal Handbook" (CTH), which contains information, guidelines, and conditions for cruise arrivals. Cruise vessels are required to adhere to the instructions provided in the CTH. The CTH can be distributed upon request.

4.3 Cancellation fees for cruise ships

- cancellation within 18 months before ETA accrues a 5% cancellation charge.
- cancellation within 12 months before ETA accrues a 15% cancellation charge.
- cancellation within 6 months before ETA accrues a 30% cancellation charge.

- cancellation within 48 hours before ETA accrues a 100% cancellation charge.

This does not apply if the call is cancelled due to weather conditions within 48 hours before ETA. The charge may not be invoiced of other matters however SRH will make a discretionary assessment for each individual case.

4.4 Charging due to cancellation of cruise calls

Other direct costs (i.e. barges or yokohama fenders in connection with the call, ISPS fee cruise etc.), which are incurred as a result of a cancellation, will be charged to the ship.

ISPS fees for cruise ships (PAX) will be invoiced if SRH receives the cancellation less than 60 hours before ETA.

Registered PAX over 1,000:	NOK 25,000,-
Registered PAX under 1,000:	NOK 15,000,-

If SRH has prearranged to place a ship outside a barge and/or yokohama fenders, barge rental (NOK 42 000) and/or the cost of renting yokohama fenders (NOK 14 600) will be charged to the ship if the call is cancelled less than 12 months prior to the ETA.

4.5 Environmental Port Index (EPI)

EPI is a methodology that allows characterization of the cruise ships environmental performance in ports. It has been introduced as an economic incentive to support sustainable and eco-friendly cruise operations and to make it less profitable to call to port for ships that cause pollution. EPI applies to all cruise ships.

All cruise ships must report data from their port of call within 72 hours after departure. An EPI score will be allocated based on this data, the score ranges from 0 (lowest) to 100(best). A ship will be allocated a score of 0 if it fails to report data. The EPI score will lead to a discount or a surcharge on quay dues, max discount is 20 % and max surcharge is 150 %

Quay dues will subsequently be subject to a proportionate change as follows:

- For a score below $(40 - \text{EPI score}) * 3,75/100$
- For a score above $(40 - \text{EPI score}) / (3 * \text{EPI score})$

The crew is responsible for completing the reports in the [EPI-portal](#).

4.6 Environmental discount cruise calls

A large proportion of the cruise passengers to Port of Stavanger go on full or half-day excursions to the region. SRH wants to facilitate the excursions being carried out with low environmental impact. SRH grants an environmental discount on the quay fee for ships that organize tours with environmentally friendly propulsion, such as electric buses and electric boats or equivalent, under the following conditions: a 10% reduction in the quay fee is

granted if 40% of those participating in organized excursions travel with environmentally friendly transport. The travel organizer is responsible for reporting numbers for organized excursions within 72 hours of departure.

4.7 Exemptions

Special rates for quay dues may be introduced to vessels of special interest for the port and town as well as vessels operated by non-profit organisations and such. However, this is subject to application and agreement.

4.8 Long-term Lease of Quay

Quays may be assigned for long term lease under special conditions. Price, rental terms and conditions will be set and discussed with the customer.

4.9 Rental of Area for Sales Booth/Tent

It is possible to rent a quay area for sales activities; however, a permit is required, and SRH has the right to decide which areas that are available for hire at any time. The activity must be associated with tourism. Any violation to the above mentioned will result in immediate expulsion and termination of any contract.

The following rates apply:

Rental period	Up to 3 m ²	Above 3 m ²
Monthly	NOK 2,300,-	NOK 3,500,-
Yearly	NOK 13,500,-	NOK 20,250,-

The maximum area that can be rented by a single actor is 10 m².

4.10 Renting of sales booths at Strandkaaien

SRH rents out sales booths at Strandkaaien. The monthly price is NOK 5,000. Please contact the property department at SRH to enter into an agreement regarding points 4.9 and 4.10.

4.11 Commercial Fishing Boats

Commercial fishing boats are only permitted in locations specified by the Maritime Department.

Vessels that operate such sales must pay an annual rental fee according to the following rates:

Size of vessel:

- Under 10 metres NOK 10,000,-
- Between 10 and 15 metres NOK 12,000,-

4.12 Festivals and Special Events

Use of quay facilities in connection with festivals and special events – subject to application and agreement.

4.13 Access to Quay Areas for Port Related Services

Companies that wish to have fixed access to the quay must get permission from SRH. This includes but not limited to mooring services, loading/unloading of cargo, security services,

waste services, tanker cleaning etc. This is subject to application and agreement.

5. Pleasure Boats

5.1 Marina Permanent Berth

Please find details below for a permanent berth:

Marinas	Price(NOK)
Snøde marina	NOK 8 400,- pr. year
Melingsundet pier	NOK 1 670,- pr. m
Tananger – inner port	Contact «Langkaien båtforening»
Badedammen pleasure marina	Contact «Badedammen småbåthavn»

Any docking outside dedicated marinas must be approved in advance by the Maritime Department.

5.2 Guest Marinas

For payment please refer to our [homepage](#). SRH Guest Marinas does not allow any commercial activities.

6. Cargo dues

Customers will be charged cargo dues for the use of public quays and port areas in connection with sea transport. It applies to all goods which are transported by ship to or from the port. It is calculated in metric tonnes where volume cargo is recalculated to a unit of weight where 1m³ is less than ½ tonne. Cargo dues for ship to ship operations, when one of the ships are berthed, is 33% of ordinary fee. The price for loading/unloading over our quays is set as follows unless otherwise agreed:

Cargo	Price per 1,000 kg
1. Bulk cargo with sand, earth, salt, lime etc	11,22
2. Petroleum products and petroleum-related products in bulk	13,35
3. Steel products including metal scrap	13,35
4. Timber	11,22
5. Various goods	26,06

Provisions and fuel to the vessel are exempt

6.1 Passenger Fees

A passenger fee is charged for charter vessels which are not in regular scheduled traffic. SRH will decide what is considered as regular scheduled traffic. NOK 5,- per PAX

7. Storage of Goods and use of quayside

7.1 Storage of goods on the quay before loading and after unloading

Goods which are due to arrive or due to be shipped may stay free of charge on our quay area allocated for this purpose up to 48 hours before loading and until 48 hours after unloading. Anything outside this time frame must be agreed with the Maritime Department.

7.2 Storage of goods on the quayside

Storage of goods outside ports of call must be agreed with the Maritime Department, see prices per m² in table 9.1 number 18.

7.3 Mobilisation and demobilisation

Rent of quay area during mobilisation and demobilisation must be agreed with the Maritime Department, please use PO number when ordering.

The fee is calculated per day and accrues from the moment the equipment is located on the quay, to the quay is cleared and the equipment is returned to SRH.

Please see prices below:

- Mobilisation/demobilisation per 24-hour (up to 1000 m²): NOK 3 500,-
- For areas above 1000 m² - see table 9.1 number 18.

For other operations which require quay area please contact SRH.

8. Fees for Vehicles

8.1 Roll on/ roll off ramps

Roll-on/roll-off ramps are available at the international terminals in Risavika and Mekjarvik.

The rates for use are:

- Passenger cars and other vehicles (e.g. motorcycles and mopeds) per unit NOK 20,-
- Buses, lorries and trailers per unit NOK 60,-

8.2 Mobile Crane on Quay Area

Use of mobile crane on quays, cost per 24 hrs NOK 1 000,-

The operation must be pre-notified to the Maritime Department.

9. Prices for Hire of Personnel, Lease of Equipment and Miscellaneous Services

9.1 Price Table

Number	Category	Price (NOK)	Description
1	Skilled worker:	900,- per hour 1,350,- per hour 1,800,- per hour	Min. 1 hour 50 % overtime 100 % overtime Min. 2 hour overtime
2	Rental of 50 tonnes harbour crane incl. certified operator	3,500,- per hour	Min. 2 hour Mekjarvik
3	Rental of forklift truck incl. driver	1,400,- per hour	Truck hire only with driver
4	Supply of water to vessel	19,- per. tonne/m ³	Supplied water is measured with a water meter
5	Water supply: Connecting and disconnecting	500,- per connection/disconnection	Mon – Fri 08:00 – 15:00
6	Water supply: Connecting and disconnecting	1 500,- per connection/disconnection	Mon – Fri 15:00 – 08:00 Including Sat. and Sun.
7	Electricity price 440/690	4,0/kwh *	
8	Hire of equipment	2,000,-	
9	Electricity price 230/400	4,0/kwh *	
10	Electricity: connection and disconnection (230/400 volt)	500,- per connection/disconnection	Mon – fri 08:00 – 22:00 Sat – sun 10.00 – 17.30
10.1	Zero emission vessels are granted a 50% discount.		The person ordering the service must inform the maritime department that the vessel is a zero-emission vessel to receive the discount.
11	Electricity: connection and disconnection (230/400 volt)	1 500,- per	Mon – fri 22.00 – 08:00 Sat – sun 17.30 – 10.00
11.1	Zero emission vessels are granted a 50% discount.		The person ordering the service must inform the maritime department that the vessel is a zero-emission vessel to receive the discount.
12	Electricity price for other connections or connections without a meter	100,- per 24-hour period	
13	Rental of working boat incl. operator	2 000,- per hour	

14	Rental of certified gangway	3,000,- per 24-hour period	Additional charge if crane/ lorry is required for assembly/disassembly.
15	Rental of mooring bollard for bollard pull test	10,000,- per 24-hour period	
16	Parking of vehicles on quays and quay space outside parking areas are subject to charges	250,- per 24-hour period 100,- per 24-hour period	Delivery van/lorry Private car
17	Loading/unloading/transshipment in quay area without passing the quay	15.5 per tonne	Including empty containers
18	Storage of goods on quay	3.50 per m ² per day	Long term storage price subject to agreement
19	Senebogen crane First 2 hours Following hours Overtime	12,000,- 4,200,- per hour 350,- per hour 500,- per hour 500,- per hour	15:00 – 19:00 19:00 – 07:00 Sat. and Sun.
	Slingers/banksman Overtime	700,- per hour 350,- per hour 500,- per hour 500,- per hour	15:00 – 19:00 19:00 – 07:00 Sat. and Sun.
20	Crane truck up to 50 ton Crane semi up to 50 ton	1,250,- per hour 1,600,- per hour	07:00 – 16:00 07:00 – 16:00
	Overtime 50 % overtime 100 % overtime	400,- per hour 550,- per hour 550,- per hour	16:00 – 21:00 21:00 – 07:00 Sat. and Sun.
	Min. 2,5 hours overtime		
21	Crane truck over 50 ton: 50 TM - 80 TM: 80 TM - 155 TM:	1,750,- per hour 2,100,- per hour	Minimum and overtime prices – same as above
22	Rental of lift equipment	Price on request	

. * The electricity price can be adjusted on the 1st of each calendar month, according to market developments.

10. Waste disposal

10.1 Waste disposal charges

Vessels arriving our terminals where an environmental station is located will be charged a fixed waste fee. This includes a maximum of 0,5 m³ recycled waste per 24-hour period.

Waste fee: NOK 350,-

For food waste containers (660 litre) please contact the Maritime department:

maritim@stavanger.havn.no

Transport cost of delivering food waste up to 660 litre is: NOK 1 600,-

For vessels that wish to deliver larger quantities, other types of waste or require garbage receipt, the following prices apply:

10.2 Types of waste

Types of Waste	Price per Unit (NOK)
Non-recyclable waste per kg	2.65
Food waste per kg	2.65
Woodwork per kg	2.10
Slop water per. litre	2.00
Oil emulsions per litre	3.05
Reimbursable waste oil (-) per. litre	1.70
Non-refundable waste oil per litre	2.10

10.3 Transportation

Transportation	Price per hour (NOK)
Vacuum truck (ord. working hours 08:00-16:00 Mon-Fri)	1,450,-
Vacuum truck (outside ord. working hours incl. weekend/bank holiday)	2,100,-
Tanker truck (ord. working hours 08:00-16:00 Mon-Fri)	1,400,-
Tanker truck (outside ord. working hours incl. weekend/bank holiday)	2,000,-
Ordinary car (outside ord. working hours incl. weekend/bank holiday)	1,150,-
Ordinary car (outside ord. working hours incl. weekend/bank holiday)	1,7000,-
Minimum price waste delivery	550,-
Minimum price waste delivery (outside ord. working hours, min. 2 working hours)	1,700,-

For other types of waste, price on request.

11. Mooring

11.1 Mooring/unmooring vessels up to 100 meters

Mooring/unmooring	Linesmen	Price (NOK)	Description
Mooring	2	1,700,-	Per assignment
Unmooring	2	1,700,-	Per assignment
Additional linesmen		650,-	Per hour
Bank Holidays (except Sundays)		1,700,-	Per assignment

11.2 Mooring/unmooring vessels above 100 meters.

For mooring/unmooring of vessels above 100 meters and complex mooring operations such as rigs and tank ships, please contact Maritime Department. Questions regarding number of linesmen and price, please contact our Maritime Department prior to arrival.

11.3 Mooring/unmooring cruise ships

Mooring/unmooring	Linesmen mooring	Linesmen unmooring	Price(NOK)	Description
Cruise ship less than 100 meters	2	2	3,150,-	Per call
Cruise ship 100 - 200 meters	4	2	4,800,-	Per call
Cruise ship more than 200 meters	4	4	6,300,-	Per call
Extra linesmen	Per linesmen	Per linesmen	650,-	Per hour
Bank holidays (except Sundays)			1,700,-	Per call

A minimum of 2 linesmen will be added to the price if additional linesmen are required by the ship/vessel.

11.4 Fenders

Yokohama Fenders

Price: NOK 3,500,- per fender per 24-hour period.

Mobilisation/demobilisation NOK 7,600,- per hour, minimum 1 hour.

For cruise ships: (2x) barges or (2x) yokohama fenders will be included in the quay dues if SRH consider this necessary unless otherwise agreed in writing.

12. ISPS

12.1 ISPS charge

Vessels holding an international Ship Security Certificate (ISSC) are required to moor at a port facility secured in accordance to the ISPS code. ISSC Vessels will be charged an ISPS security fee, equivalent to 30% of the quay dues.

12.2 ISPS charge for cruise ships (PAX)

High season (April-September):	NOK 25,- per PAX
Low season (October-March):	NOK 20,- per PAX
Minimum charge:	NOK 35 000,-

- Cruise ships can remain berthed in 24 hours before a new ISPS fee is charged.
- The ISPS fee is invoiced in accordance with the ship's passenger capacity (registered by the shipping company/agent) with the quay reservation. If the ship calls with fewer passengers than registered, this must be notified to SRH by e-mail to maritim@stavanger.havn.no at least 7 days prior to arrival in order to be invoiced for the actual number of passengers on board.
- The fee covers security and access control during the period 06:00 to 21:00.
- If the vessel is berthed between 21:00 and 06:00 and need access control, the price should be agreed in advance (SRH may require security and access control 24 hours a day).

The ISPS fee covers: Security, access control, relevant safety equipment such as defibrillators at each cruise quay, training and exercises, maintenance of security plans, camera surveillance etc.

12.3 Vehicle permits

Every vehicle which is used inside our ISPS secured port facilities must be equipped with a permit issued by SRH.

Annual fee for the permit:	NOK 400,-
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12.4 Access cards for personnel

Personnel requiring access to our ISPS port facilities must carry an ISPS access card issued by SRH.

Production cost access card:	NOK 450,-
Annual fee for maintaining access card:	NOK 350,-

The ISPS access cards are valid up to a maximum of 5 years.

12.5 Access to our ISPS port facilities without access cards

Visitors without an access card can access our ISPS secured port facilities by registering via srhd.no for a one-time code. Visitors using this method may register up to 3 times free of charge. Visitors exceeding this number will be charged per visit.

Fee for visits to our ISPS port facilities via one-time code: NOK 150,-
 The visitor is responsible for the payment of this charge.

12.6 ISPS – extra security personnel

Please contact the maritime department for more information.

13. Administrative fee

13.1 Apply for Measures in Sea

SRH has the responsibility for the sea areas associated to the municipality of Stavanger, Sola and Randaberg. In order to cover SRH expenses concerning the handling of permit applications for projects in the sea and coastal zone, each applicant must pay fees according to the table below:

13.2 Charges

Category	Description	Price
1	Mooring installations, docks, piers, bridges, overhead lines, breakwaters, filling, elaboration, circulation vessels, wiring, cables and pipes, light source	3,000,-
2	Developments of greater scope	10,000,-
3	Measures which requires inspection will be charged 850,- hour plus the price of category 1 and 2.	850,- per hour Minimum rate: 2 hours
4	A charge will be given if measures are performed in violation of a permit and consequently monitoring is required. The charge will be calculated per hour, where the minimum rate is 4 hours.	850,- per hour Minimum rate: 4 hours